

NiteOwl Press Release

FOR IMMEDIATE RELEASE

NiteOwl Expands Hours and Services, Announces Community Open House

OOLTEWAH, Tenn. — For years, families across the Ooltewah and Collegedale area have relied on **NiteOwl** for trusted urgent care—especially during evening and nighttime hours when options can be limited. Known for its familiar faces and compassionate approach, NiteOwl has built lasting relationships with families by providing timely care while helping ease the worries of parents.

“It’s like family taking care of family,” said **Crissy Collins (center)**, Nurse Practitioner at NiteOwl, who has served patients at the clinic for the past 3 years.

To better meet the needs of the community, NiteOwl has recently expanded both its hours and its services. The clinic is now open **seven days a week from 10:00 a.m. to 10:00 p.m.**, offering greater flexibility for walk-in urgent care throughout the day and into the evening.

“We found that many families need immediate care well beyond traditional office hours,” said **Amanda Pritchett (not pictured)**, who has served as office manager at NiteOwl for the past 14 years. “By extending our hours and remaining open every day of the week, we’re making it easier for patients to get the care they need, when they need it.”

In addition to expanded hours, NiteOwl has broadened its care model to serve **patients of all ages**, from newborns to older adults. While the clinic remains especially known for its newborn and pediatric specialty, it now welcomes patients across the lifespan for a wide range of urgent care services.

“We’re especially proud of our newborn and pediatric expertise,” Pritchett added, “but we encourage patients of all ages to take advantage of our services, including on-site X-rays, school and work physicals, flu and COVID testing, and treatment for common urgent care needs.”

These updates follow a recent reorganization and transition to new local ownership, bringing renewed focus and investment in community-centered care.

“We’re excited to move forward with owners who are local and deeply invested in the health of families in the Ooltewah and Collegedale area,” Collins said.

To celebrate its expanded services, **NiteOwl Family Urgent Care** will host a **community open house on February 9 from 11:00 a.m. to 1:00 p.m.**, welcoming both longtime patients and new visitors to learn more about the clinic, meet the care team, and explore the services now available.

NiteOwl is located at [9219 Lee Hwy #103, Ooltewah, TN 37363](#). For more information or questions, call **(423) 648-6483** or visit www.niteowlurgentcare.com.

